

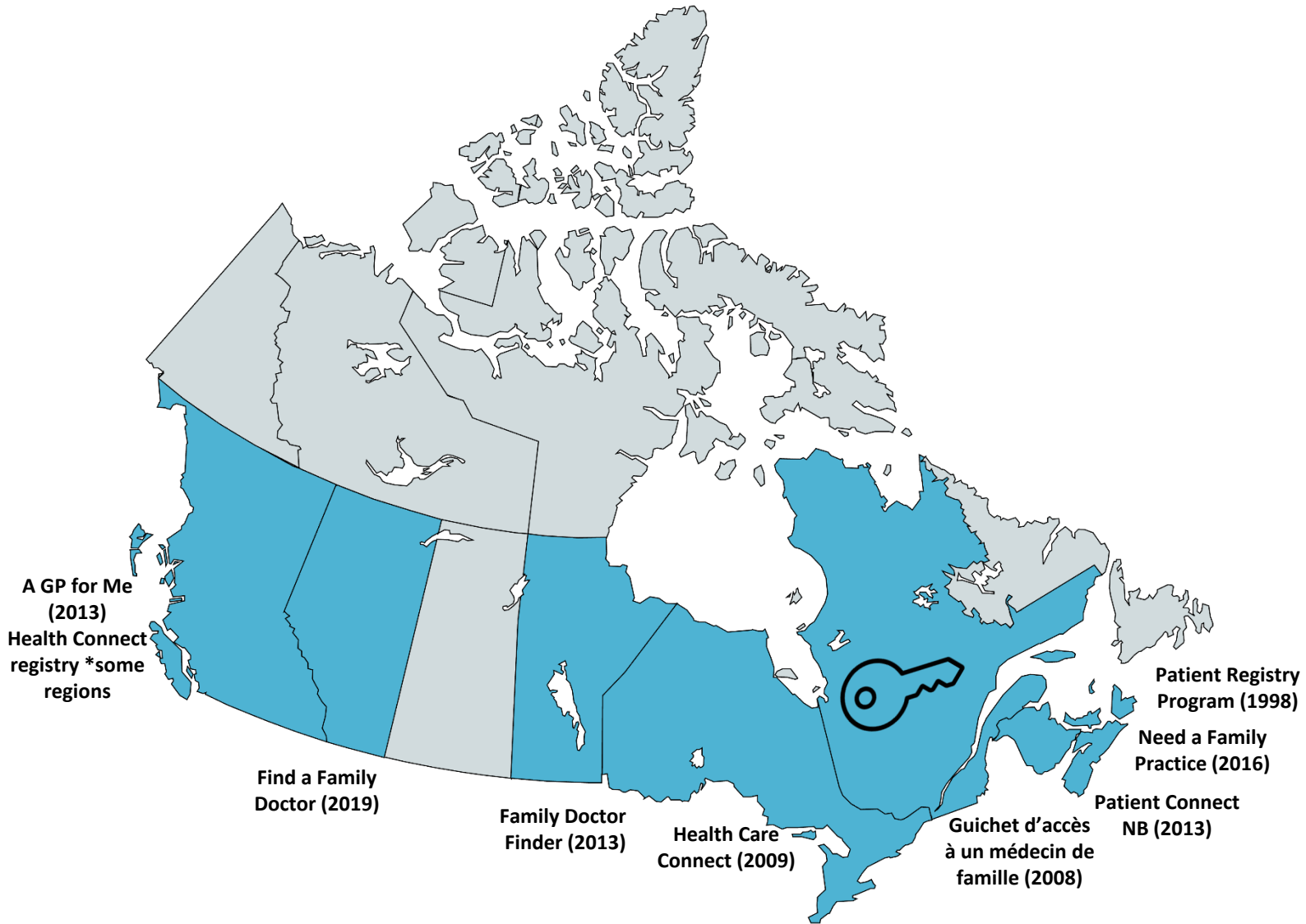
Crisis in Access to primary care : Potential solutions for improvement

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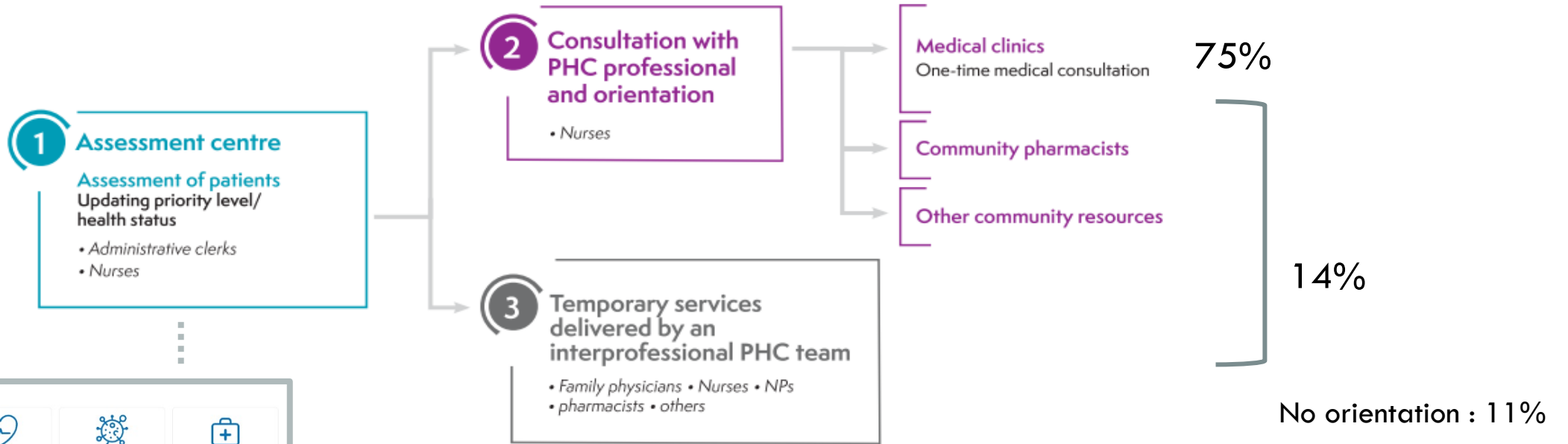
Centralized waiting list for unattached patients



Single Point of Access for Unattached Patients (GAP – Guichet d'accès première ligne)



→ Over 1.3 million patients registered (Nov. 29th 2023)



Digital GAP form

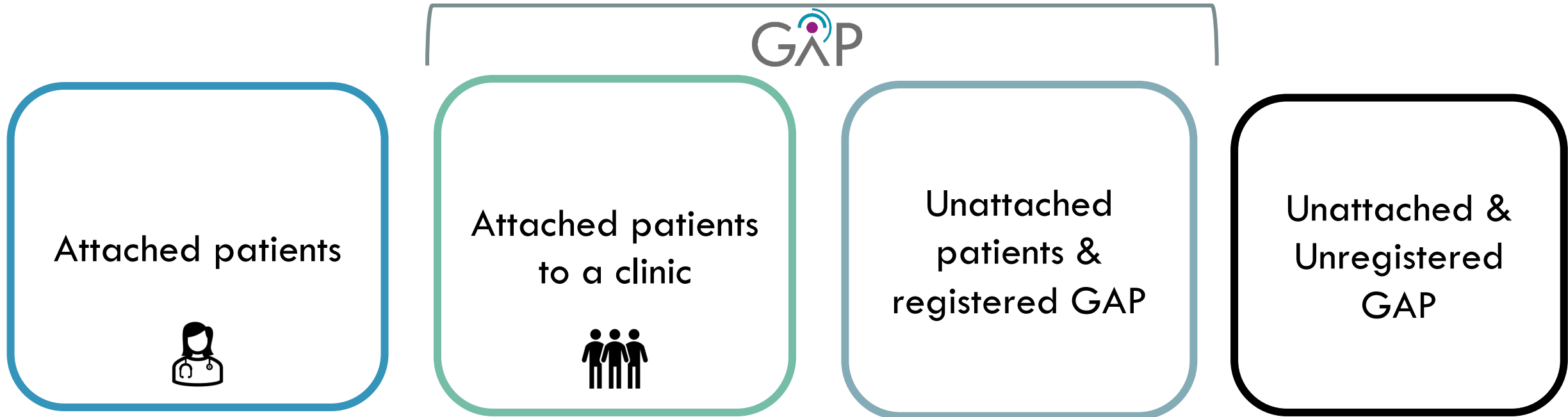
What do you need today?

Children from 0 to 17 years	Chronic or lung disease	Fever, infection and viruses	General health, headaches and sleep problems
Injuries, pain and sores	Medications, specimens and vaccinations	Mental health and addiction	Sexual health, pregnancy and abortion

e.g. Clinic mobile –
Paramedic + nurse



Have to go through the GAP when they have a health problem



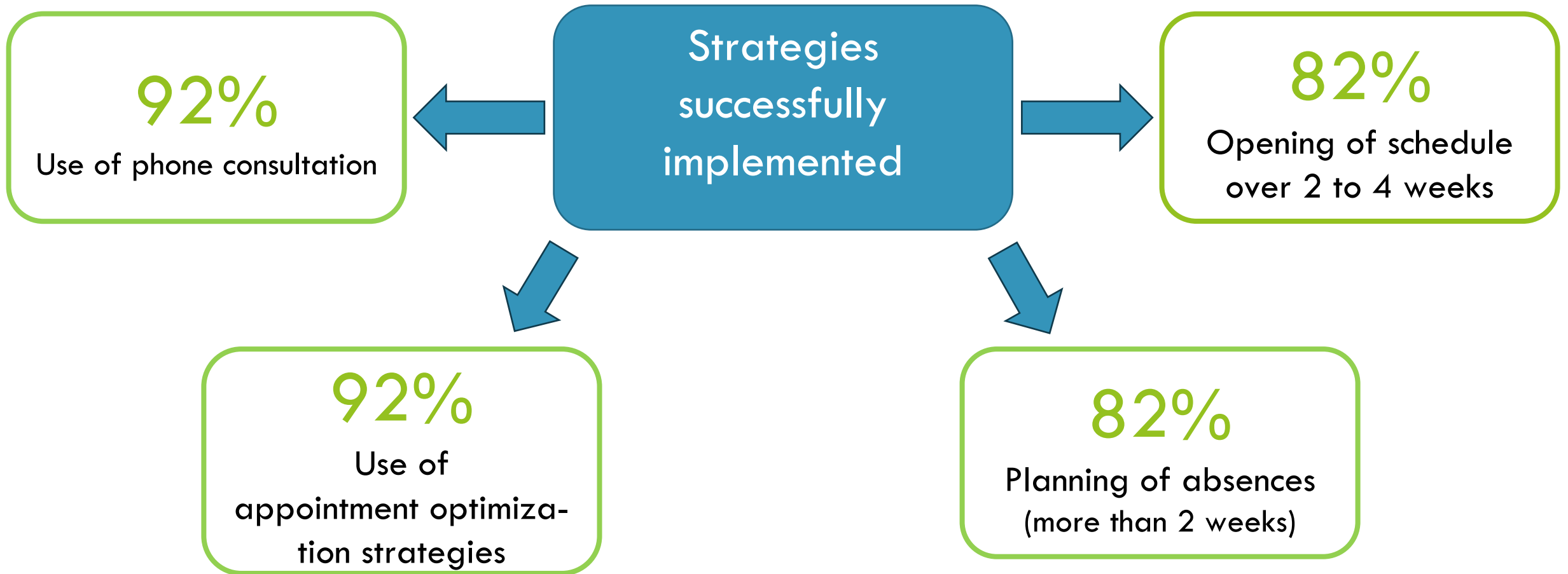
*****Universal healthcare system ? Variation in access to primary care**

EQUITY IN ACCESS?



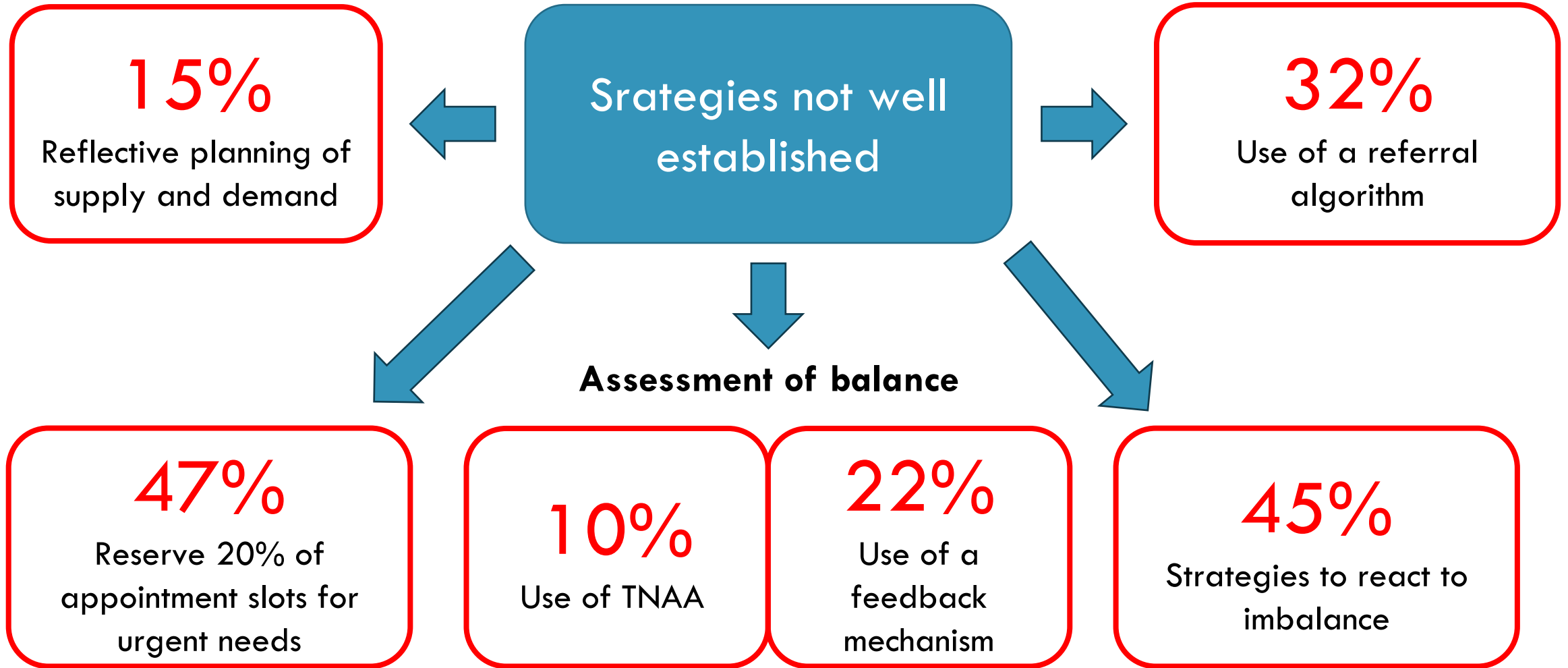
Advanced Access model

ORAA survey (127 clinics; n=999 family physicians, 107 NP)



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Patient survey on Access

n=105 clinics; 120,075 respondents / 560,465 emails sent

39%

Thinking of the clinic team...

Q. Have you been informed that other members of the clinic may be asked to provide care that is complementary to that provided by your physician or nurse practitioner (NP)?



Toward a team-based practice